



Access Surf Coast

The Access Surf Coast maps are designed to provide better information to help you get out and about to access your community, whether you're walking, in a wheelchair or scooter or pushing a pram. The maps highlight accessible features, the most accessible pedestrian routes, and provide useful information on public transport, town features and more.

Council is committed to promoting accessible and inclusive services for all people.

Creating Access Surf Coast maps enables people with mobility issues who live in or visit our towns to identify accessible features and better access their community.



Access Surf Coast Oceans and Trails

Enabling people with a disability to access sandy beaches, ocean and trails in the Surf Coast Shire.

Accessible all-terrain and beach wheelchairs can be hired from a number of locations in the Surf Coast Shire. To ensure the availability and collection of a wheelchair, please book ahead by phoning the organisations listed below.

Sandcruiser beach wheelchair

Go Ride a Wave

Ph: 1300 132 441 | www.gorideawave.com.au

Anglesea Surf Life Saving Club (SLSC)

Ph: 03 5263 1107 | www.angleseaslsc.org.au

YMCA Anglesea Recreation Camp

Ph: 03 5263 1512 | www.camps.ymca.org.au

TrailRider All-Terrain wheelchair

Surf Coast Shire Sport and Recreation Centre

Ph: 03 5261 4606 | www.surfcoast.vic.gov.au

Aussie beach wheelchair

YMCA Anglesea Recreation Camp

Ph: 03 5263 1512 | www.camps.ymca.org.au

Hippocampe beach wheelchair

YMCA Anglesea Recreation Camp

Ph: 03 5263 1512 | www.camps.ymca.org.au



Beach Wheelchair and Trail Rider Wheelchair
FREE HIRE



Scooter Recharge Scheme

Recharge your electric scooter or wheelchair in Torquay. The recharge symbol on the map highlights locations in the Surf Coast where you can recharge the battery on your scooter or wheelchair whilst out and about in the community.

For a list of all recharge locations in the Shire visit www.surfcoast.vic.gov.au

You can find more information on the Recharge Scheme & find locations across Australia at www.rechargescheme.org.au

Did you know...

That RACV offers emergency roadside assistance for scooters and wheelchairs? Call 13 7228 for details. You can also check with other breakdown service companies

Safety tips for scooters

- Stay within the legal speed limit of 10km/h
- Be seen - use a flag, wear bright or high visibility clothing, use lights and reflectors
- Use the safest quietest route
- Share footpaths - warn pedestrians that you are coming
- Take extra care when crossing roads - don't assume cars will stop for you

For more detailed information including road rules that apply to motorised mobility devices in Victoria, see the VicRoads brochure A guide for choosing and using motorised mobility devices: mobility scooters and electric wheelchairs from the VicRoads website www.vicroads.vic.gov.au

Surf Coast Shire Council has made every effort to ensure the accuracy of this information at the time of printing, and cannot be held liable for changes to services and assets.

PLEASE NOTE: These assets and services have not been audited for accessibility (e.g. AS1428 Australian Standards for Access and Mobility).



For more information on travelling and staying in Surf Coast and the Great Ocean Road, contact the Torquay or Lorne Visitor Information Centres.

Torquay 5261 4219 | Lorne 5289 1152
www.visitsurfcoast.com

Torquay Library

Torquay Library is located in Beach Road opposite the Visitor Information Centre and Sport and Recreation Centre. The Library is open from Monday – Saturday and has available the following accessible features:

Unisex accessible toilet, large accessible floor space and seating, computer and internet access, iPads for loan with inbuilt accessibility features, large print and audiobooks for loan, closed captioning is available for some films, communication board to enable communication between customers with communication difficulties and staff. The Torquay Library is part of the Geelong Libraries network. Visit www.geelonglibraries.vic.gov.au for catalogue. Phone 5261 3049 with enquiries.

Feedback

Council values your feedback.

Was this map useful?

To provide feedback on this map please contact us on 5261 0600 or email info@surfcoast.vic.gov.au

If you identify an urgent access issue or hazard, please contact us.

Surf Coast Shire Pathway Strategy

In 2006, the Surf Coast Shire developed a Pathway Strategy to establish a good quality pathway network to improve physical and social connections and promote good health. The Strategy outlines a comprehensive plan of existing and potential pathway linkages including footpaths, shared pathways, on-road bike lanes and walking tracks.

For more information including how to submit a pathway request, visit www.surfcoast.vic.gov.au/For_Developers/Pathways



Public transport in Torquay

V/Line operate daily services along the Great Ocean Road between Apollo Bay and Geelong through Surf Coast towns. Some V/Line coach services are wheelchair accessible.

Timetables indicating wheelchair accessible services

www.vline.com.au/pdf/timetables/apollobay.pdf

www.mcharrys.com.au/timetables/apollobay

People who are vision and hearing impaired

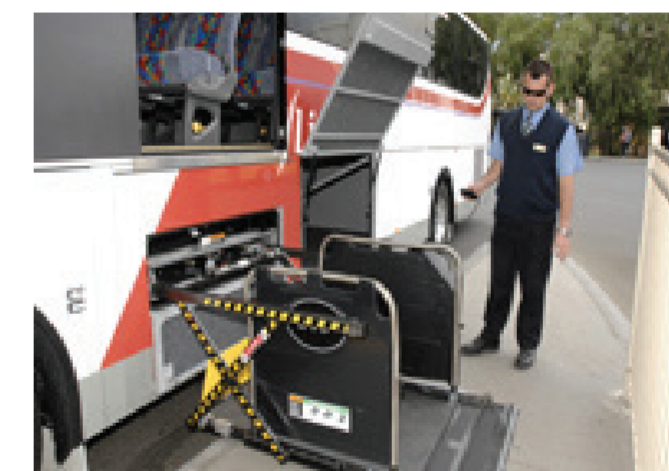
Guide dogs, hearing guide dogs, guide dogs in training and approved assistance animals are permitted on all V/Line services.

Fares and concessions for people with disability and carers

There are a number of concessions and free travel pass options for people with a disability and carers who travel on public transport in Victoria. Information and application details can be downloaded from the Public Transport website <http://ptv.vic.gov.au/tickets/free-travel-passes> or contact 1800 800 007 for further information.

Surfcoast Taxi service: 0408 325 992

Wheelchair accessible taxi & maxicabs available. Advanced bookings are recommended.



Taxi

Geelong taxi network services Torquay and surrounding townships.

Phone 131 008 for a standard taxi.

Wheelchair Accessible Taxi's in Torquay and surrounding towns

Geelong Taxi's provide one maxi taxi with seating capacity for up to 2 wheel chairs and a passenger capacity of between 4 and 11 passengers.

Bookings: phone 5278 5785, demand is high particularly on Friday and Saturday nights, and on weekdays between 8-9am and 3-4pm. Advance bookings are recommended whenever practical.

P Accessible parking spaces are identified on the map with this symbol.

Did you know...

There are two types of accessible parking permit categories that can be issued to a person based on their need for assistance.

Category One: Blue

A blue parking permit entitles a person to park in a parking area or bay designated for use by people with disabilities, for the time specified for that area.

Category Two: Green

A green parking permit allows a person to park in any regular parking bay for twice the amount of time indicated by the sign.

A person can only be eligible for one permit based on the assessment of their need for assistance.

How do I apply?

For more information, including how to apply and what the assessment process involves, contact customer services on (03) 5261 0600 or search under forms, permits and applications on the website: www.surfcoast.vic.gov.au



Shopping area to Surf City

Explore the many cafes, shops and other businesses along Gilbert Street, commencing from The Esplanade, as well as in Bristol Road along this route, which extends along the Surf Coast Highway to the signalised crossing to the Surf City precinct. Care is needed on this route at street crossings and when arriving at the Surf City precinct, as there is no connection to an accessible pathway through this area.

Distance: The Esplanade to the Surf City precinct - 1.3 kilometres

Main Features

- Unisex accessible toilet
- Accessible parking
- Recharge facilities
- Seats throughout shopping area
- Cafes, shops, ATMs and a Post Office

Point Danger to Whites Beach

Stunning views appear along this section of the Surf Coast Walk, from Point Danger through to Whites Beach. There is easy access on sealed and gravel surfaces along the route from Point Danger to the Torquay Adventure Playground opposite Zeally Bay Road, which includes a Liberty Swing and a link to Taylor Park. Care is needed on the gravel-surfaced pathways that extend from south of Fisherman's Beach to the large accessible playground at Horseshoe Bend Road, Whites Beach, due to some challenging steep, uneven and undulating sections.

Distance: Point Danger to Torquay Adventure Playground - 1.2 kilometres

Torquay Adventure Playground to Whites Beach - 2.6 kilometres

Main Features

- Unisex accessible toilets
- Accessible parking
- Views
- Outside showers
- Playground facilities
- Seats, tables, BBQs

Taylor Park

Connect with Taylor Park across The Esplanade from the section of the Surf Coast Walk near the Torquay Adventure Playground. Explore the extensive bushland areas within this park using various gravel-surfaced tracks, bridges and short boardwalks. On street parking is available round the perimeter of the park, or off street within a small car park entered from The Esplanade, near the Bowls Club. Care is required as not all tracks within the park are accessible due to some undulating, steep and uneven surfaces, with challenging cross-falls on some sections.

Distance: Point Danger to Taylor Park - 1.3 kilometres

Main Features

- Playground facilities
- Seats, tables, BBQ
- Tracks through a bushland area
- Bowls Club

Point Danger to Torquay Surf Club

Experience spectacular views across the Torquay surf beach along this gravel surfaced and sealed route leading from Point Danger. While the pathways are generally of an easy gradient some steeper sections exist near the kiosk and also the Surf Club building. Access to the beach level is via steps. There is a direct path connection to the adjacent caravan park and accessible parking is available near the kiosk and at the rear of the Surf Club.

Distance: 800 metres

Main Feature

- Unisex accessible toilet
- Accessible parking
- Views
- Outside shower
- Seats and tables
- Kiosk
- Steps to beach level

Torquay Surf Club to Torquay Common area

A steep sealed path leads past a unisex accessible toilet down from the upper foreshore to the Torquay Common area along the edge of Spring Creek. Long views are possible from the curving boardwalk across the creek, near where it joins the beach. Gravel surfaced and some sealed paths, with generally easy gradients, would enable people to travel around this extensive reserve.

Distance: 250 metres to the start of the Torquay Common area.

Main Features

- Unisex accessible toilets
- Extensive boardwalk and pathways
- Beach and creek views
- Playground facilities
- Seats, tables, BBQs

Bell Street shopping area

The Bell Street shopping precinct contains cafes, shops, a hotel and other businesses, as well as accessible parking spaces, bus stops and some seats. While sealed footpaths extend along most of Bell Street between Surf Beach Drive and The Esplanade, near Point Danger, there is a section of gravel-surfaced footpath on the southern side from Surf Beach Drive, including along the edge of the adjacent caravan park. Care should be taken when crossing Bell Street at any of the crossing points.

Distance: 550 metres along Bell Street

Main Features

- Accessible parking
- Seats throughout the shopping area
- Cafes, shops and bus stops
- An adjacent caravan park
- Links to the Torquay Common and the foreshore



Designated Accessible Facilities

- Toilet
- Car parking bay
- Recharge point
- Audible pedestrian crossing
- Liberty swing

Accessibility

- Accessible pathway (sealed)
- Accessible pathway (boardwalk)
- Accessible pathway (gravel or grass)
- Ascending gradient up to 1 in 20 (manual wheelchair limit)
- Ascending gradient up to 1 in 14 (assisted wheelchair limit)
- Gradient very steep

Public Amenities

- Visitor Information Centre
- Seating
- Bus stop with shelter
- Bus stop
- Toilet (non-accessible)
- Telephone
- Post office
- Post box
- ATM
- Bicycle rack
- Outside shower
- Picnic table
- Drinking fountain
- Barbeque
- Playground
- Scenic view

The map symbols highlight accessible features and the most appropriate routes to access some of the tourist locations and community facilities available in Torquay.

For further details of places of interest in Torquay, it is recommended that this map be viewed alongside tourist maps available at Visitor Information Centre.

Surf Coast Shire Council has made every effort to ensure the accuracy of this information at the time of printing, and cannot be held liable for changes to services and assets. The map symbols highlight accessible features and the most appropriate routes to access some of the tourist locations and community facilities available in Torquay. The unmarked areas away from the foreshore, parks and main shopping precincts have not been included in this project. For further details of places of interest in Torquay, it is recommended that this map be viewed alongside tourist maps available at Visitor Information Centres in the Shire. PLEASE NOTE: These assets and services have not been audited for accessibility – no dimensions, gradients or other access criteria (e.g. AS1428 Australian Standards for Access and Mobility) have been measured in compiling this information.