Mr Phil Rowland
Manager, Environment and Planning Surf Coast Shire
P.O. Box 350
Torquay, Vic 3228.
16 January 2017.
Dear Mr Roward
We feel the noise and dust from Newcombe Sand and Soil operating from Grossmans Road Torquay is having detrimental affects on our health. This has been communicated to a number of Shire officers (Bill Catheart, and Sarah Hughes) over many months now.
Last year a load of wood was delivered and dropped at 6.45pm on a Sunday night. This was clearly outside the legal trading hours and wois undertaken under darkness. This is unacceptable and unreasonable to all of us who reside at Kithbrooke Park Country Club in both Water Cum Drive and Snow Cum ave.
Today a number of residents witnessed three trucks who had already started up at 6.15 am idling for at least 10 minutes prior to leaving the site. The noise was completely unacceptable. In addition, a very large truck with trailer was waiting at the gate at the same time and drove in to dump either wood or rocks on the site at 7.30 am;

the noise was a very loud crash and once again is unacceptable. The vibration that impacted upon our homes is concerning at any time, let alone at this time in the morning. We are retirees and should not be subject to such an assault.

On Tuesday 17th at 4-zopm another truck entered the yard, parked beside the large water tanker on the west side of the blocked and dumped a large load of rubble and dirt that could not be sold on, indicating that the site is used as a transfer station. The dust that came from that dump was unbelievable and created major breathing issues for many of us in that afternoon.

This is only the tip of the iceberg and we as residents of Kithbrooke Park Country Club strongly object to the operation of this site.

We have been dealing with this issue for over 2 years now and to date there has been no indication of action by Council in velotion to the environment issues (dust and noise) nor in dealing with the operator working outside the legal planning permit requirements. Council has not made any effort to communicate with any residents in relation to any updates, on this matter; hence we feel the only option left is for the Management Committee to take this matter further.

We are very disappointed in what has been allowed to operate with Newcomb Sand and Soil

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