REPOR	Tヘヒィ	DEDAT	JUNIC

Service-indicate/one-surve  Aquatic Facilities  Aquatic Facilities  Aquatic Facilities  Aquatic Facilities  Aquatic Facilities  Aquatic Facilities  Adjustic Facilities  Adjust Facilities  Adjust Facilities  Adjust Facilities  Adjust Facilities  (for a statistication with separatic facilities)  (for a statistication with one course) has performed on provision of aquatic facilities    2. Service standard  2. Health insections of aquatic facilities  (for adjustic facilities)  Facilities  Faciliti		REPORT OF OPERATIONS Service Performance Indicators		Results	Results	I
As patic Facilities  Statistaction  Fig. User satisfaction with aparts facilities (approxial)  [bluer satisfaction with aparts facilities (approxial)  [bluer satisfaction with how council has performed on provision of aquatic facilities)  Survives canded  Survives candinated with magnetizers of aquatic facilities    Plumber of administrations of different importance of Council aquatic facilities    Plumber of administration of aquatic facilities    Reside and Survives (active)    Survives Council aquatic facilities    Reside and Survives (active)    Survives Council aquatic facilities    Survives Councilities    Survives Councilities    Survives Councilities    Survives Councilities    Council or fortion aquatic facilities   sets income received / Number of visits to indoor aquatic facilities    Survives Councilities    Council or door aquatic facilities   sets income received / Number of visits to indoor aquatic facilities    Survives Councilities    Councilities (active)    Survives Councilities    Counci			Results 2015		December 2016	Comments
User attitution with a past control of apparent facilities   Service attitution with how council his performed on provision of aquatic facilities				2010	<b>,</b>	Commonic
User satisfaction with how council has performed on proxision of equatic facilities		Satisfaction				
Service standard	AF1	User satisfaction with aquatic facilities (optional)	0	0	N/A	
Service standard  2 Health Repections of equatic facilities [Number of Learning and Council aquatic facilities [Number of Council aquatic facilities]  3 Council aquatic facilities [Number of WorkSdar council aquat		[User satisfaction with how council has performed on provision of aquatic facilities]				surveyea
Part   Health Inspections of aquatic facilities   Foundation of processing of council aquatic facilities   Number of Inspections   Nu						
Rumber of authorized efficient spectrons of Council aquatic facilities   Number of Council aquatic facilities   Rumber of WorkSafe reportable   Rumber of R						
Council aquantic facilities   Name of advisory   Name of a council advisory and any and a council advisory and a council advisory and a council advisory and any any and activity and a council advisory and any any and a council advisory and any any and any a	AF2		1	0	1	
Figuration   Service cost   Cost of indices against facilities   Service cost   Cost of indices against facilities   Cost of outdoor against facilities   Cost of against facilities   Cost of outdoor against facilities   Cost of against facilities   Municipal population   Cost of against facilities   Cost of against facilities   Cost of against facilities   Municipal population   Cost of against facilities   Municipal facilities   Cost of against facilities   Municipal facilities   Cost of against facilities   Municipal facilities   Cost of against facili		• • • • • • • • • • • • • • • • • • • •				
(Number of Workslare exportable aquatic facilities) Service cost 15 Cost of indoor aquatic facilities   Direct cost of indoor aquatic facilities   Service Cost of indoor aquatic facilities   Service Cost of indoor aquatic facilities   Cost of outdoor aquatic facilities   Cost of aquatic facilities   Cost of outdoor aquatic facilities   Cost of outdoor aquatic facilities   Cost of food safety sensice   Cost of food safety sensice   Cost of food safety sensice   Cost of f		Health and Safety				
As the figures for the LCPR require year end figure.  Service cost  Interest cost of indoor aquatic facilities  Service Cost  Cost of outdoor aquatic facilities  Direct cost of outdoor aquatic facilities  Service Cost  Sulfisation of aquatic facilities  Direct cost of outdoor aquatic facilities  Sulfisation  Glirect cost of outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities  Utilisation of aquatic facilities  [Mumber of visits to aquatic facilities  [Mumber of visits to aquatic facilities  [Mumber of visits to aquatic facilities of Municipal population]  Animal Management  Transferses  Interest taken to action animal management requests  [Mumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all animal flumber of days between receipt and first response action for all food complaints of the animal management reprocuotions  Food Safety  Timelians  Survice cost of the animal management prosecutions  [Rumber of days between receipt and first response action for all food complaints of the animal management prosecutions  [Rumber of days between receipt and first response action for all food complaints of the days between receipt and first response action for all food complaints of the days between receipt and first response action for all food complaints of the days accessful animal management prosecutions  [Rumber of days between receipt and first response action for all food complaints of the days accessment in accordance with the Food Act 1984 / humber of f	AF3		0	0	0	
Direct cost of indoor aquatic facilities						
Indoor aquatic facilities  Service Cost  Cost of outdoor aquatic facilities  Fig. Cost of outdoor aquatic facilities  Fig. Cost of outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities  Fig. Cost of outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities / Number of visits to aquatic facilities / Number of visits and visits / Number of visits and visits to aquatic facilities / Number of visits and visits / Number of visi	AF4		0	0	N/A	
Service Cost  5 Cost of outdoor aquatic facilities  5 15.09 S 8.40 N/A  As the figures for the LCPRI require year end figures there is no progress made until year end.  10 Utilisation  10 Utilisation of aquatic facilities / Municipal population    27.00% 24.12% 5.00% 1,352 visits to 31 Decembe 2036  10 Utilisation of aquatic facilities / Municipal population    27.00% 24.12% 5.00% 1,352 visits to 31 Decembe 2036  28.40 N/A  As the figures for the LCPRI require year end figures there is no progress made until year end.  29.00 0.00 1  Annual Management Tracilines  10 Number of airys between receipt and first response action for all annual management requests / Number of a airmal management requests   Service standard  Annual reclaimed   Number of a airmal scale collected   x100 Service standard  Annual reclaimed   Number of animals collected   x100 Service standard  As the figures for the LCPRI require year end figures there is no progress made until year end.  29.00 0.00 1  As the figures for the LCPRI require year end figures there is no progress made until year end.  20.00 0.00 1  As the figures for the LCPRI require year end figures there is no progress made until year end.  3 0 0  4 0.00 1.55 3.59 N/A  As the figures for the LCPRI require year end figures there is no progress made until year end.  4 10 0.00 1.55 1.4  Number of registered dass 1 food premises and class 2 food premises that receive an annual food adety assessment in accordance with the food Act 1984 / Number of registered dass 1 food premises and class 2 food premises that require an annual food aftery assessment in accordance with the food Act 1984 / Number of registered dass 1 food premises and class 2 food premises that require an annual food aftery assessment in accordance with the food Act 1984 / Number of registered dass 1 food premises and class 2 food premises registered or notification and major non-compliance outcome notifications and major non-compliance outcome notifications and major non-compliance outcome notifications and major		[Direct cost of indoor aquatic facilities less income received / Number of visits to				
Cost of outdoor aquatic facilities   S   15.00   S   8.40   N/A   As the figures for the LGPR require year and figures there is no progress made until year end.						
Epirect cost of outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities   Utilisation of aquatic facilities   Utilisation of aquatic facilities   Utilisation of aquatic facilities   Aminicipal population	ΔΕ5		\$ 15.00	\$ 8.40	N/A	As the figures for the LGDRE
[Cirect cost of outdoor aquatic facilities less income received / Number of visits to outdoor aquatic facilities   Utilisation of aquatic facilities   Municipal population    Animal Management   Immiliaes   Imm	AIJ	Cost of outdoor aquatic facilities	J 15.05	Ş 0.40	19/2	-
Direct cost of outdoor aquatic facilities   Outdoor aquatic facilities   Utilisation						
outdoor aquatic facilities  Ulilisation of aquatic facilities   Number of visits to aquatic facilities / Municipal population  Animal Management Timeliness  M1. Time taken to action animal management requests [Number of day between receipt and first response action for all animal management requests / Number of animal management requests   Service standard  M2. Animals reclaimed / Number of animals collected   x100 Service cost  M3. Cost of animal management service   x100 Service cost  M3. Cost of animal management service   x100 Service cost  M3. Cost of animal management prosecutions   [Direct cost of the animal management prosecutions] Food Safety Timeliness  Number of accessful animal management prosecutions] Food Safety Timeliness  Number of food complaints   Number of food complaints   Number of food complaints   Number of food safety assessment in accordance with the Food Act 1984   x100  Service cost  Service standard  Service standard  Service standard  Cost of food safety service   x100 Service cost  Cost of food safety service   x100 Service cost  Service standard  Cost of food safety service   x100 Service cost  Cost of food safety s						until year end.
outdoor aquatic facilities  Ulilisation of aquatic facilities   Number of visits to aquatic facilities / Municipal population  Animal Management Timeliness  M1. Time taken to action animal management requests [Number of day between receipt and first response action for all animal management requests / Number of animal management requests   Service standard  M2. Animals reclaimed / Number of animals collected   x100 Service cost  M3. Cost of animal management service   x100 Service cost  M3. Cost of animal management service   x100 Service cost  M3. Cost of animal management prosecutions   [Direct cost of the animal management prosecutions] Food Safety Timeliness  Number of accessful animal management prosecutions] Food Safety Timeliness  Number of food complaints   Number of food complaints   Number of food complaints   Number of food safety assessment in accordance with the Food Act 1984   x100  Service cost  Service standard  Service standard  Service standard  Cost of food safety service   x100 Service cost  Cost of food safety service   x100 Service cost  Service standard  Cost of food safety service   x100 Service cost  Cost of food safety s		[Direct cost of outdoor aquatic facilities less income received / Number of visits to				
Number of days between receipt and first response action for all animals management requests (Number of animals reclaimed / Number of animal management requests) (Savive standard (Number of animal management requests) (Savive standard (Number of animal management requests) (Savive standard (Number of animal management request) (Savive standard (Number of animal management request) (Savive standard (Number of animal management request) (Savive cost (Number of animal management service) (Number of registered animals) (Number of animal management service) (Number of registered animals) (Number of successful animal management prosecutions) (Number of days between receipt and first response action for all food complaints / Number of days between receipt and first response action for all food complaints / Number of food complaints (Number of food complaints) (Number of registered dass 1 food premises and class 2 food premises that require an annual food safety sessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety sessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises registered or notified in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises registered or notified in accordance with the Food Act 1984 / Number of registered class 2 food premises and class 2 food premises registered or notified in accordance with the Food Act 1984 / Number of food complaints (Number of critical non-compl						
Number of visits to aquatic facilities / Municipal population						
Number of visits to aquatic facilities / Municipal population]   Animal Management   TimeIncess   TimeIncess   Number of days between receipt and first response action for all animal management requests / Number of animal management requests   Number of assistance standard   Number of animal management requests   Number of animal management requests   Number of animals reclaimed   Number of successful animal management prosecutions   Number of successful animal management prosecutions   Number of successful animal management prosecutions   Number of assessment prosecutions   Number of animals management prosecutions   Number of assessment prosecutions   Number of animals management prosecutions   Number of animals management prosecutions   Number of registered class 1 food premises and class 2 food premises that receive an animals food safety assessment in accordance with the Food Act 1984   Number of registered class 1 food premises and class 2 food premises that require an animal food safety assessment in accordance with the Food Act 1984   Number of registered class 1 food premises and class 2 food premises that require an animal food safety assessment in accordance with the Food Act 1984   Number of registered class 1 food premises and class 2 food premises that require an animal food animals and ma	AF6	Utilisation of aquatic facilities	27.00%	24.12%	5.00%	· ·
Timeliness  1 Time taken to action animal management requests   Number of days between receipt and first response action for all animal management requests / Number of all standard   Service standard   Service standard   Number of animals reclaimed   Number of sucress that the service   Service cost    3		[Number of visits to aquatic facilities / Municipal population]				2010
Number of successful animal management requests   Number of animal management requests   Number of animals reclaimed   Number of animal management service   Number of registered animals      Health and safety   Animal management prosecutions   3 0 0 0		Animal Management				
Number of days between recept and first response action for all animal management requests   Number of animal management requests   Number of animal management requests   Number of animal reclaimed   Number of animals   Number of animals   Number of animals   Number of animals   Number of successful animal management service   Number of registered animals   Number of successful animal management prosecutions   Number of successful animal management prosecutions   Number of successful animal management prosecutions   Number of days between recept and first response action for all food complaints   Number of days between recept and first response action for all food complaints   Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984   Number of registered class 1 food premises and class 2 food premises and class 2 food premises and class 2 food premises and class 3 food premises and class 4 food premises and class 5 food premises 6 food and 5 food premises 6 food 6						
management requests / Number of animal management requests   Sarvice standard M2 Animals reclaimed   Number of animals collected] x100 Sarvice cost  M3 Cost of animal management service   Number of registered animals	AM1		0.00	0.00	1	
Service standard  M2 Animals reclaimed   Number of animals reclaimed / Number of animals reclaimed   Number of registered animals    M3 Cost of animal management service   Number of registered animals    Health and safety  M4 Animal management prosecutions   3 0 0 0    Number of successful animal management prosecutions    Food Safety   Timeliness   0.00 1.55 1.4    Number of dos complaints   Number of food complaints    Number of food complaints    Number of food safety assessments   105.00% 104.09% 107.41%    Service standard   105.00% 104.09% 107.41%    Service standard   105.00% 104.09% 107.41%    Service cost   Service cost   Service						
Number of animals reclaimed / Number of animals collected) x100   Sarvice cost						
Service cost  Cost of animal management service    Sost of animal management service   Number of registered animals	AM2		87.00%	85.48%	80.72%	
Cost of animal management service    S   57.18   S   55.96   N/A   As the figures for the LGPRI require year end figures for the LGPRI require year end figures for the LGPRI require year end figures there is no progress made until year end.    Direct cost of the animal management service / Number of registered animals   3						
there is no progress made until year end.  [Direct cost of the animal management service / Number of registered animals]  M4 Animal management prosecutions [Number of successful animal management prosecutions]  Food Safety Timeliness 51 Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food organisms]  Service standard 52 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises and class 2 food premises of the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises and class 2 food premises of the Food Act 1984 / Number of registered class 1 food premises of the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises and class 2 food premises of the Food Act 1984 / Number of registered class 1 food premises of the Food Act 1984 / Number of registered class 1 food premises of the Food Act 1984 / Number of Food safety assessment in accordance with the Food Act 1984 / Number of Food premises of the Food Safety service / Number of food premises registered or notified in accordance with the Food Act 1984 / Mealth and safety  54 Critical and major non-compliance outcome notifications and major non-compliance notifications and major non-compliance outcome notifications and major non-comp	AM3		\$ 57.18	\$ 55.96	N/A	As the figures for the LGPRF
[Direct cost of the animal management service / Number of registered animals]  Health and safety  M4 Animal management prosecutions [Number of successful animal management prosecutions]  Food Safety Timeliness  S1 Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food complaints]  Service standard  S2 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of critical non-compliance outcome notifications and major non-compliance outcome notifications and major non-compliance outcome notifications and major non-compliance notifications and major non-compliance outcome notifications and major non-compliance notifications and maj						
[Direct cost of the animal management service / Number of registered animals]  Health and safety  Animal management prosecutions [Number of successful animal management prosecutions]  Food Safety Timeliness  5.1 Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food complaints]  Service standard  5.2 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered or notified in accordance with the Food Act 1984]  Service cost  Cost of food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance outco						, -
Health and safety Animal management prosecutions [Number of successful animal management prosecutions]  Food Safety Timeliness 51 Time taken to action food complaints [Number of food complaints] Service standard Service standard 52 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 2 food premises and class 2 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of critical food premises and class 2 food premises registered or notified in accordance with the Food Act 1984 / Health and safety  Gritcal and major non-compliance outcome notifications (Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications about a food premises followed						until year end.
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Animal management prosecutions [Number of Surcessful animal management prosecutions] Food Safety Timeliness S1 Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food complaints] Service standard S2 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984] x100  Service cost S3 Cost of food safety service  [Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984] Health and safety Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications about a food premises 1000  Governace Transparency		Health and cafety				
Food Safety Timeliness 51 Time taken to action food complaints [Number of days between receipt and first response action for all food complaints / Number of food complaints] Service standard 52 Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety service  Service cost 5 743.14 \$ 521.55 N/A As the figures for the LGPRI require year end figures there is no progress made until year end.  [Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984] Health and safety 5 Critical and major non-compliance outcome notifications and major non-compliance outcome noti	AM4		3	0	0	
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Number of food complaints   Service standard   Source standard   S	131		0.00	1.55	1.4	
Food safety assessments [Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984] x100  Service cost  Cost of food safety service  Solution of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises] x100  Governance  Transparency		Number of food complaints]				
[Number of registered class 1 food premises and class 2 food premises that receive an annual food safety assessment in accordance with the Food Act 1984   Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984] x100  Service cost  Sa Cost of food safety service \$ 743.14 \$ 521.55 N/A As the figures for the LGPRI require year end figures there is no progress made until year end.  [Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance outcome notifi	F63		405.000/	404.000/	107.110/	
an annual food safety assessment in accordance with the Food Act 1984 / Number of registered class 1 food premises and class 2 food premises that require an annual food safety assessment in accordance with the Food Act 1984] x100  Service cost  Solution of food safety service  Solution of food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises] x100  Governance  Transparency	FS2	•	105.00%	104.09%	107.41%	
Service cost  Cost of food safety service  Service cost  Cost of food safety service  (Sost of food safety service)  (Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance  Transparency						
Service cost  Cost of food safety service  Cost of food safety service  Solution  Cost of food safety service  Cost of food safety service   Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications about a food premises] x100  Governance  Transparency  Solution  Transparency  Solution  Solu						
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[Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  S4 Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications about a food premises] x100  Governance  Transparency		Service cost				
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[Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  S4 Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance outcome notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance  Transparency						
[Direct cost of the food safety service / Number of food premises registered or notified in accordance with the Food Act 1984]  Health and safety  S4 Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance Transparency						
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Health and safety  Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance Transparency						
Critical and major non-compliance outcome notifications [Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance Transparency  100.00%  98.39%  97.92%  97.92%						
[Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises] x100  Governance  Transparency	FS4		100 00%	98 39%	97 92%	
outcome notifications and major non-compliance notifications about a food premises] x100  Governance Transparency				22.3370	51.52,0	
premises] x100  Governance Transparency						
Governance Transparency						
Transparency						
Council decisions made at meetings closed to the public 6.00% 13.90% 16.81%						
	G1	Council decisions made at meetings closed to the public	6.00%	13.90%	16.81%	[

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	REPORT OF OPERATIONS		•	•		
	Service Performance Indicators	Results	Results	Results December 2016		
	Service/indicator/measure	2015	2016	year-to-date	Comments	
	[Number of Council resolutions made at ordinary or special meetings of Council, or at meetings of a special committee consisting only of Councillors, closed to the public / Number of Council resolutions made at ordinary or special meetings of Council or at meetings of a special committee consisting only of Councillors ] x100					
	Consultation and engagement					
	Satisfaction with community consultation and engagement	60	54	N/A	2017 Community Satisfaction Survey Results will be available in the 4th quarter.	
	Community satisfaction rating out of 100 with how Council has performed on community consultation and engagement <b>Attendance</b>					
	Councillor attendance at council meetings [The sum of the number of Councillors who attended each ordinary and special Council meeting / (Number of ordinary and special Council meetings) × (Number of Councillors elected at the last Council general election)] x100 Service cost	88.00%	83.95%	88.89%		
	Cost of governance	\$ 42,184.37	\$ 44,127.31	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.	
	[Direct cost of the governance service / Number of Councillors elected at the last Council general election]  Satisfaction					
i	Satisfaction with council decisions [Community satisfaction rating out of 100 with how council has performed in making decisions in the interest of the community]	58	50	N/A		
	Home and Community Care (HACC)					
C1	Timeliness Time taken to commence the HACC service [Number of days between the referral of a new client and the commencement of HACC service / Number of new clients who have received a HACC service]	0.00	0.02	N/A		
	Service standard					
2	Compliance with Community Care Common Standards	78.00%	66.67%	100.00%	All standards have been meet as per the audit in December 2016	
	[Number of Community Care Common Standards expected outcomes met / Number of expected outcomes under the Community Care Common Standards] x100					
3	Service cost Cost of domestic care service	\$ -	\$ 69.42	N/A	As the figures for the LGPRF require year end figures there is no progress made	
					until year end.	
	[Cost of the domestic care service / Hours of domestic care service provided]  Service cost					
4	Cost of personal care service	\$ -	\$ 62.38	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.	
	[Cost of the personal care service / Hours of personal care service provided]  Service cost					
5	Cost of respite care service	\$ -	\$ 67.68	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.	
	[Cost of the respite care service / Hours of respite care service provided] <b>Participation</b>					
6	Participation in HACC service	27.00%	26.99%	N/A	Municipal target unavailable for December year-to-date	
	[Number of people that received a HACC service / Municipal target population for HACC services] x100  Participation					
7	Participation in HACC service by CALD people	13.00%	20.75%	N/A	Municipal target unavailable for December year-to-date	
	[Number of CALD people who receive a HACC service / Municipal target population in relation to CALD people for HACC services] x100 $$					
	Libraries					

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	REPORT OF OPERATIONS		i	i	i
	Service Performance Indicators	Results	Results	Results December 2016	
	Service/indicator/measure	2015	2016	year-to-date	Comments
LB1	Library collection usage	8.84	8.92	4.44	Number of loans in six months July to December 2016: 104,374 NOTE: Biannual data not representative of annual
	[Number of library collection item loans / Number of library collection items]				outcome (cf annual indicator result 2015/16=8.92). Indicator not useful as biannual indicator.
	Resource standard				
LB2	Standard of library collection	85.00%	77.92%	77.92%	Number of collection items: 23,512 Items purchased in the last five years: 18,320
					Indicator comparison to total collection: 77.92% note: Annual measure only. Indicator not available on biannual basis.
	[Number of library collection items purchased in the last 5 years / Number of library collection items] $x100$ Service cost				
LB3	Cost of library service	\$ 4.31	\$ 5.27	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.
	[Direct cost of the library service / Number of visits]  Participation				
LB4	Active library members	19.00%	19.88%	14.88%	Municipal population equals 28,941 Number of library members: 4,305
					Note: Indicator does not capture other library activity for example children and youth programs, digital literacy programs and literary events, the use of public internet pcs, using facilities such as meeeting rooms or study areas, or using services such as wifi, or in library use of collections
	[Number of active library members / Municipal population] x100				
	Maternal and Child Health (MCH) Satisfaction				
MC1	Participation in first MCH home visit [Number of birth notifications received] x100	98.00%	101.17%	103.80%	
MC2	Service standard Infant enrolments in the MCH service [Number of infants enrolled in the MCH service (from birth notifications received) / Number of birth notifications received] x100 Service cost	94.00%	96.78%	100.00%	
MC3	Cost of the MCH service [Cost of the MCH service / Hours worked by MCH nurses]  Participation	\$ -	\$ 88.06	N/A	
MC4	Participation in the MCH service [Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100  Participation	72.00%	67.90%	40.37%	
MC5	Participation in the MCH service by Aboriginal children [Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100  Roads	76.00%	63.64%	56.25%	
	Satisfaction of use				

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	Service Performance Indicators	Results	Results	Results	
	Comicalindicator/magazira	2015	2046	December 2016	0
R1	Service/indicator/measure Sealed local road requests	<b>2015</b> 22.63	2016 17.68	year-to-date N/A	Comments As the figures for the LGPRF
-					require year end figures there is no progress made until year end.
	[Number of sealed local road requests / Kilometres of sealed local roads ] x100				
	Condition				
₹2	Sealed local roads below the intervention level	100.00%	99.65%	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.
	[Number of kilometres of sealed local roads below the renewal intervention level set by Council / Kilometres of sealed local roads] x100  Service cost				
R3	Cost of sealed local road reconstruction	\$ 27.06	\$ 28.45	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.
	[Direct cost of sealed local road reconstruction / Square metres of sealed local roads reconstructed]  Service Cost				
R4	Cost of sealed local road resealing	\$ 8.23	\$ 8.84	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.
	[Direct cost of sealed local road resealing / Square metres of sealed local roads resealed]  Satisfaction				
R5	Satisfaction with sealed local roads	65	61	N/A	2017 Community Satisfaction Survey Results will be available in the 4th quarter.
	[Community satisfaction rating out of 100 with how council has performed on the condition of sealed local roads]				
	Statutory Planning Timeliness				
P1	Time taken to decide planning applications [The median number of days between receipt of a planning application and a decision on the application]	76	90	52	
SP2	Service standard  Planning applications decided within 60 days  [Number of planning application decisions made within 60 days / Number of planning application decisions made] x100	65.00%	56.02%	69.00%	
SP3	Service cost Cost of statutory planning service	\$ 1,747.61	\$ 1,471.71	N/A	As the figures for the LGPRF require year end figures there is no progress made
	[Direct cost of the statutory planning service / Number of planning applications				until year end.
5P4	received]  Decision making  Council planning decisions upheld at VCAT  [Number of VCAT decisions that did not set aside council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100	75.00%	76.47%	121.43%	
	Waste Collection				
/C1	Satisfaction  Kerbside bin collection requests	73.80	68.46	N/A	Reported annually due to seasonal fluctuations.
	[Number of kerbside garbage and recycling bin collection requests / Number of kerbside bin collection households] x1000  Service standard				
VC2	Kerbside collection bins missed  [Number of kerbside garbage and recycling collection bins missed / Number of	3.35	3.40	N/A	Reported annually due to seasonal fluctuations.
WC3	scheduled kerbside garbage and recycling collection bin lifts] x10,000  Service cost  Cost of kerbside garbage bin collection service	\$ 39.90	\$ 83.65	N/A	As the figures for the LGPRF
		33.30	, 33.03	14,71	require year end figures there is no progress made until year end.

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	Service Performance Indicators	Results	Results	Results	
	Service/indicator/measure	2015	2016	December 2016 year-to-date	Comments
WC4	[Direct cost of the kerbside garbage bin collection service / Number of kerbside garbage collection bins]  Service cost  Cost of kerbside recyclables collection service	\$ 29.77	\$ 31.26	N/A	As the figures for the LGPRF require year end figures there is no progress made until year end.
WC5	[Direct cost of the kerbside recyclables bin collection service / Number of kerbside recyclables collection bins] Waste diversion Kerbside collection waste diverted from landfill  [Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100	55.00%	54.26%	N/A	Reported annually due to seasonal fluctuations.